

November 11, 2008

Two Exam Lanes with Huvitz Digital Refractor Systems HDR-7000 and integration with Huvitz WaveFront Auto Ref/Ker HRK-7000A, CLM-3100P Lensmeter, and Sirius Visual Acuity Systems

Having taken the major step to become office integrated with electronic medical record and practice management, it didn't make sense to me not to take the full step and include the digital refraction systems as well. While the investment took me down several roads of options, I ultimately went forward with the Huvitz HDR-3100 system in June 2008 anxiously waiting for the upgrade to the sleek and high tech look of the HDR-7000. Wow, how impressed I have been and so have my patients. I don't know if I could live without it now. I actually look forward to refractions and now find I'm finished before I want to quit using the "gadget". It is most definitely a time saver. It has a major "Wow" factor. Now I can sit back and relax during the refraction. When finished, one push of a button transmits the data into the EMR, done. So cool...

To My Friends at Veatch,

I can say I am very satisfied and pleased with the final results. While I had some doubts and concerns along the way, you and all those involved more than came through with customer service. I have dreamed of having a set up like we now have and I consider this technology to have fulfilled that dream. I very much appreciate you and the others at Veatch going that extra mile so few companies do today. It is what I expect from my own staff to give to our customers. This is true to form with your company slogan, "A Company with an Eye for Good Service".

Without hesitation, you all can consider me a loyal customer and excellent referral. Your integration with OfficeMate will also be very key to my referral network. Feel free to have anyone call or even visit my office to see this system.

Thanks again,
Dr. Andy Hawari